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Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for [2009]

Date filed: [March 4, 2010]

Name of company covered by this certification: [EnterConference]

Form 499 Filer ID: [827343]

Name of signatory: [Greg Walker]

Title of signatory: [President]

I, [Greg Walker], certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules:

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2009 CPNI Certification Safeguards

Reference EB Docket No.06-36

Received & Inspected

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In 2009, EnterConference employees safeguarded client information in the following manners.

1. Employees are not allowed to provide any information about usage to any caller unless the Caller is the confirmed owner of their account, providing a unique Moderator ID and PIN or providing a email from the owners account on record.
2. EnterConference allows client to access an individual site (link) within our technology platform that allows the client to view their own usage data, again controlled by passcode ID and PIN.
3. No user data is used in any way for Marketing campaigns.
4. No client data information is given without the users emailing a request from their email address on file.
5. All billing information is delivered electronically each month to 1 assigned contact within the client's accounts payable department or designee. End users do not receive invoices at all from EnterConference.
6. EnterConference does not identify it's individual clients or users on it's website , reference list, or Marketing campaigns.
7. In 2009, there were no actions with any data brokers.
8. In 2009, there were no customer complaints concerning the unauthorized release of CPNI.

Sincerely,



Greg Walker

President/ CEO

The company [has not] taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company [has not] received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed _____



[Greg Walker]